

# Public Document Pack

## OVERVIEW AND SCRUTINY COMMITTEE

Tuesday, 16 September 2025 at 10.00 am

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Report to follow

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**Teignbridge District Council  
Overview & Scrutiny Committee  
Part i**

**Quarter 1 2025-26 Council Strategy Performance**

**Purpose of Report**

To update members on the delivery of the Council Strategy 2020-2030, providing the detailed performance information used to track its delivery. Members are asked to review the performance information and areas where performance is not on track.

**Recommendation(s)**

The Committee RESOLVES to:

Review the report and the actions being taken to rectify performance issues detailed in Appendix A.

**Financial Implications**

A summary of the financial information supporting the delivery of the council strategy has been provided as part of this report.

Chief Finance Officer & Director of Corporate Services  
Email: [martin.flitcroft@teignbridge.gov.uk](mailto:martin.flitcroft@teignbridge.gov.uk)

**Legal Implications**

A summary of the legal requirements are contained in the detail of this report.

Acting Monitoring Officer  
Email: [charlie.fisher@teignbridge.gov.uk](mailto:charlie.fisher@teignbridge.gov.uk)

**Risk Assessment**

Failure to deliver the council strategy or parts of it will be identifiable in both the performance and risks reports, enabling both senior management and members to take action where necessary.

Chief Finance Officer & Director of Corporate Services  
Email: [martin.flitcroft@teignbridge.gov.uk](mailto:martin.flitcroft@teignbridge.gov.uk)

**Environmental/Climate Change Implications**

The council strategy contains a dedicated programme entitled Action on Climate alongside other projects in the strategy that also impact on climate and the environment. Detailed information about this programme and actions being taken are contained within this performance report.

Climate Change Officer  
Email: [william.elliott@teignbridge.gov.uk](mailto:william.elliott@teignbridge.gov.uk)

## Report Author

Project Manager  
Email: [tom.pearce@teignbridge.gov.uk](mailto:tom.pearce@teignbridge.gov.uk)

## Executive Member

Strategic Direction - Cllr Richard Keeling

## Appendices/Background Papers

### 1. Introduction/Background

This performance report looks at the Council Strategy 2020-2030 and covers the period from 1<sup>st</sup> April to 30<sup>th</sup> June 2025. If you have any queries, please ask them in advance of the meeting.

#### 1.1 T10 Finance

Financial budget proposals at Executive 6.1.25 identified a budget gap of £3.6 million in 2026/27 and £3.5 million in 2027/28 before using earmarked reserves. These budget deficits are likely to continue into future years and Members will be updated on progress with funding reforms/further Government funding/savings to determine how the funding gap can be closed in conjunction with work carried out by Overview & Scrutiny on specific areas of the budget.

#### 1.2 T10 Programmes

9 are on track. The following programmes are reported with a caution status:

- A roof over our heads

#### 1.3 T10 Performance Indicators

A total of 79 PIs included in the report this quarter. The statuses for these are in the table below, with the final quarter of 2024-25 for comparison purposes. Additional indicators are classed as monitoring at this time as they are calculated on an annual basis.

KPI Status	Quarter 4 2024/25	Quarter 1 2025/26
Ahead of target	14	4
On target	14	8
Underperforming	6	6
Monitoring indicators	45	61
Total	79	79

#### 1.4 T10 Projects

A total of 42 projects are included in the report. The statuses for these are in the table below, with the previous quarter for comparison.

Project Status	Quarter 4 2024/25	Quarter 1 2025/26
On track	31	32
Caution	3	2
Completed	7	7
On hold (data not due)	1	1
Total	42	42

Details of the programmes, projects and performance indicators with a concern or caution status together with an explanation of their performance and improvement plan can be found in **Appendix 1**

## 2. Implications, Risk Management and Climate Change Impact

### 2.1 Legal

Although there are no direct legal implication regarding this report, it will be appreciated that the Committee has constitutional responsibility to review and scrutinise the performance of the Council in relation to policy objectives and performance targets to which this report refers.

### 2.2 Risks

The Council Strategy has a comprehensive set of risks associated to its delivery. Each risk has a set of mitigating actions which are reviewed and updated by the officers directly responsible.

These risks are monitored and discussed as part of the strategic and corporate risk reports that are presented regularly to the Strategic Leadership Team and Audit Scrutiny Committee. Any areas of poor performance or unacceptable risk are identified in the reports.

### 2.3 Environmental/Climate Change Impact

The council strategy contains a dedicated programme entitled Action on Climate. This programme looks at the actions the authority can achieve to reduce carbon emissions and to increase the district's resilience to the changing climate.

The authority continues to support the Devon Climate Emergency, which is seeking to achieve net-zero carbon emissions across Devon at the earliest credible date.

## **ALTERNATIVE OPTIONS**

None

## **CONCLUSION**

The Council Strategy performance report provides Members with an overview of performance for the Teignbridge Ten Programmes including details of any areas of poor performance.

The Council Strategy runs from April 2020 to 2030.

## 01 Action on Climate

**Lead contact:** David Eaton, Cllr Jackie Hook

**Programme Status:** On Track

### Summary Statement

#### **Lead by example to inspire others by becoming a carbon neutral council, using less energy and moving over to renewables, decarbonising our vehicle fleet and maximising recycling**

Electric Vehicles are now being used by staff in variety roles across the Council including parking, community environment wardens and the waste team. We are already seeing carbon savings from the vehicle fleet with a fuel reduction the equivalent of driving around the world eight times. The Teignbridge Climate Hub, continues to promote simple actions that residents and business can take to reduce their carbon footprint. The carbon footprint covering the supply of heat to our buildings in 2024/25 is the lowest on record and this reduction in emissions is due to the completion of heat decarbonisation projects at Forde House and the Teignmouth Lido.

- Newton Abbot Leisure Centre - The building now has a new power supply. The Building Management System is being configured. Commissioning of the new heating system is expected in September with the system going live before the heating season.
- Broadmeadow Leisure Centre - The site has undergone a full refurbishment and decarbonisation project and reopened to the public last quarter. We will continue to see the benefits of this project in our carbon footprint next year.
- Dawlish Leisure Centre - Photovoltaics and air handling units have now been installed at the site to further reduce the use of natural gas as a heating source.

#### **Create an agile workforce that reduces the miles travelled in the course of our business**

The blended pattern of working from the office and working from home based on the needs of the service is now embedding within the Council and considered business as usual. The majority of meetings with partners and other agencies continues to be delivered via MS Teams reducing the need to travel.

#### **Provide public electric vehicle charging points in council carparks to augment and link in with the wider strategic charging network**

There are three key projects.

- On Street Residential Charging Scheme (DELETTI 2) - The first site in phase 1 is in Bovey Tracey and officers are awaiting an agreed an installation date.

- EV Strategy - The final strategy has been produced. Actions have been incorporated into the One Teignbridge Strategy.
- Local Electric Vehicle Infrastructure LEVI - officers have agreed to collaborate and be part of the County wide bid to this fund. There is currently no dedicated staff resource to undertake this work, but a long list of potential sites has been provided to the project team.

**Increase resilience to the changing climate so that Teignbridge remains a safe and healthy place to live and do business**

There are significant projects that are being progressed including working on a review and options appraisal of the River Lemon corridor with the Environment Agency, the Teignmouth Beach Management Plan, Teignmouth Combe Valley Dam improvements study and continued liaison with the Environment Agency regarding Dawlish Warren.

Ensure all council decisions consider climate change implications, updating council policies like those in our Local Plan to reduce greenhouse gas emissions

The Local Plan in autumn 2024. The Council has since responded to the Inspectors comments, and the latest version is out for public consultation. Climate change policies contained within the plan were subject to minor modifications and as such now carry weight in the planning process. Therefore, the Climate Change Officer comments on Planning Applications using the emerging policies requirements.

Support businesses and communities to encourage carbon emission reductions, particularly in the transport and buildings sectors

Officers are working with partners as part of the Devon Climate Emergency Response Group. Officers are meeting with ACT on a quarterly basis to review work undertaken and identify opportunities to collaborate. The joint project on reducing domestic electricity consumption (My Electricity) is in the second phase following a review of the pilot. Officers will now be approaching Town and Parish Councils to roll out the project.

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## 02 A Roof over our Heads

**Lead Contact:** Jon Lloyd-Owen, Cllr Richard Buscombe

**Programme Status:**

Caution

**Summary Statement:**

*Report to follow – Performance Indicators with a ‘concern’ status reported below:*

Code 2	Title	PI Verifying Manager	Executive Member	+/-	Prev Year End	Annual Target	Status	Q1 Act	Officer Notes
CSROH 01	<a href="#">Net additional homes provided</a>	Alex Lesswarre, Michelle Luscombe	Planning	+	459	720	Concern	118	(Quarter 1) Still below target but better than last quarter (HW)
CSROH 02	<a href="#">Number of self build homes provided</a>	Alex Lesswarre, Michelle Luscombe	Planning	+	22	38	Concern	3	
CSROH 10	<a href="#">Number of vulnerable &amp; elderly residents assisted to remain in their own home</a>	Alison Dolley	Communities, Housing & IT	+	285	280	Concern	51	(Quarter 1) 51 residents have been assisted to remain at home through support from Teignbridge Council (AD)

CSROH 11	<a href="#">Homelessne ss prevented by helping client remain at home</a>	Tammy Hayes	Communitie s, Housing & IT	+	36	40	Concer n	7	(Quarter 1) It is increasingly difficult to negotiate clients remaining in their current accommodation due to the number of landlords wishing to sell, change use to air bnb type accommodation or wanting the property back for themselves or family. (FL)
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03 Clean Scene

Lead contact: Chris Braines, Cllr Peter Williams

Programme Status: On track

Summary Statement

Report to follow

## 04 Going to Town

**Lead Contact:** Neil Blaney, Cllr David Palethorpe

**Programme Status:** On track

### Summary Statement

The 'Going to Town' project continues to remain 'on track'.

### Designing and delivering small and large scale schemes:

Works on the regeneration of the Market Hall, Newton Abbot are progressing well and are scheduled to complete in Spring 2026. This will also include repaving the Market Square.

Future High Street Fund grant money was used to clear the site at Bradley Lane, creating a future redevelopment opportunity.

Works on Queen Street have been completed, including new street furniture and 'greening'.

Plans for regenerating land at Brunswick Street, Teignmouth stalled and alternative options are now being considered.

### Running and improving Newton Abbot Markets:

The current tenants have been temporarily rehoused to enable the improvements to the Markets. Plans for how the markets will be managed in the future are being developed.

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project.

### Town centre health checks:

Information is available on the Council's website <https://www.teignbridge.gov.uk/planning/local-plans-and-policy/annual-monitoring-report-2022-2023/going-to-town/>

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its

aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'.

**Working with and supporting continued town centre management:**

Officers continue to work with those responsible for managing or leading on projects within the towns across Teignbridge. The Council's Investment Plan for the UK Shared Prosperity Fund includes a bid for funding to support markets and town centre promotion and coordination.

**Using our powers to bring about improvements and support business growth:**

The Environmental Health team provides significant support to businesses and uses its powers to deal with breaches, which helps consumer confidence. The Planning Department is prioritising enquiries and applications related to employment and job growth.

The UK Shared Prosperity Fund is being used to support businesses

**Improving accessibility and encouraging more town centre living:**

The proposals for pedestrian enhancements along Queen Street in Newton Abbot and the cycle improvements along the National Cycle Network through the town have been completed.

The plans for the regeneration of Bradley Lane, Newton Abbot are moving forward, with the site now cleared. The next stage of work will be to develop ideas and plans for the redevelopment of the site within the wider context of regeneration for Newton Abbot town centre.

**Supporting evening cultural and leisure opportunities:**

The Council's Investment Plan for the UK Shared Prosperity Fund 2022-2025 included £300,000 for funding to support exhibiting, performing and participating in art. The Fund for 2025-2026 included funds for town centre improvements, for which Town Councils were eligible to apply and lead on.

## 05 Great places to live and work

**Lead contact:** Ian Perry, Cllr Gary Taylor

**Programme Status:** On track

### Summary Statement

Phase 1 (approx. 20-hectares) of Ridgetop Park in Matford opened to the public in 2022 and has been well received by local residents, visitors and wide range of stakeholders, including Natural England. Phase 2 (approx. 12-hectares) involves the restoration of an inert landfill site. There has been an extension to delivery timeframe and this is progressing well and expected to be open to the public by the end of 2025.

**Make sure that our new neighbourhoods and other developments are built to the highest standards of design, with great public spaces and landscaping:**

There is an ongoing focus on ensuring design quality in all major developments bringing forward new neighbourhoods, with adequate resource allocated and community engagement throughout. With these projects we are increasingly moving to dedicated planning officers through Planning Performance Agreements so that they can be determined in a timely manner and have the level of scrutiny needed to deliver high quality developments.

**Ensure that new neighbourhoods are real communities; safe, inclusive and accessible to all, close to, or including, local jobs, facilities, sports and leisure opportunities, with high quality public open spaces which support social interaction:**

This can be evidenced in the emerging work on new applications and on the schemes being brought forward across the district. The introduction of design codes at District and project level will further provide certainty and set the expectations. In addition the emerging local plan provides stronger policies to deliver higher quality design.

**Ensuring growth and development is high quality and sustainable by our continued involvement in the Garden Communities programme:**

The Garden Community Project continues to thrive and develop plans and strategies with positive community involvement.

**Protect our most important landscapes and heritage, and support proposals which enhance them:**

The emerging Local Plan sets the framework for future growth and protection of the most important landscapes and heritage, with mitigation policies to secure enhancements. The Local Plan is nearing completion of its examination and is expected to be adopted next year. Key drivers to

delivering these goals is the appropriate resourcing; be this permanent staff or through other means including use of Planning Performance Agreements to fund resourcing where necessary.

**Work towards an overall improvement in the area's biodiversity by protecting the most important habitats and investing in new wildlife areas:**

This is covered through the Local Plan. In addition, the introduction of mandatory Biodiversity Net Gain (BNG) requirements is designed to ensure that there is not only protection but also enhancement of biodiversity. All applications coming through are now subject to BNG (with some exemptions). We are working with landowners and DCC to deliver Habitat Banks which can be used by developers to deliver their BNG.

**Support improvements to walking, cycling and public transport opportunities and other ways to reduce carbon emissions and encourage a healthy, active lifestyle:**

This is covered through the Local Plan and Local Cycling and Walking Infrastructure Plan. A number of projects have been implemented and attention is turning to future schemes, particularly the Teign Estuary Trail.

**Make the difficult, long term decisions to create a resilient, prosperous and green future by preparing the Greater Exeter Strategic Plan and updating our own local plan:**

This commitment was superseded by the Council's all deciding to cease work on GESP. However, the authorities continue to work closely to ensure plans are aligned and shared ambitions can be delivered. The Council approved a document 'Shared Coordinates' which is a non-statutory statement of commitment to continued close working on strategic issues."

## 06 Investing in prosperity

**Lead contact:** Tom Phillips, Cllr David Palethorpe

**Programme Status:**

**On track**

**Summary Statement**

**Investment in commercial property projects**

*Report to follow*



## 07 Moving up a gear

**Lead contact:** Alex Lessware, Cllr Gary Taylor

**Programme Status:** On track

### **Summary Statement**

#### **A382 widening (CSMUG 1.1)**

DfT funding package is approved with work set to commence in Autumn 2025. Phase 2 of the scheme will include the Jetty Marsh Link, but build cost inflation means the scope of the works has been reviewed, with the short Exeter Road section from Churchills Roundabout no longer being widened, and the widening / cycle path finishing near Stover.

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#### **Providing a new Avenue linking the A383 to Forches Cross, A382 (CSMUG 1.2)**

The first phase between Forches Cross and Howton Road is complete. The main street through Houghton Barton benefits from resolution to grant planning permission. Teignbridge and Devon approved £1.25m (each), forward funding of future developer contributions in order to deliver the scheme. The NA1 developers should repay this forward funding (providing permission is granted by Jan 2026) and provide the remainder of the link road through NA1 by approximately 2030. A planning application has been granted for short section of highway linking Buttercup Way to this new road and further work will seek to progress this when staff capacity is available.

#### **Bus Services and Park & Ride services (CSMUG 2.1)**

The work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority. Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. There may be some potential for a mobility hub incorporating similar services to a P&R on the edge of Exeter when Peamore / West Exe is developed.

#### **Cycle provision (CSMUG 6.3)**

A number of projects being considered around key allocations, as well as other strategic projects are being progressed, including Teign Estuary

Trail and links to NA1 / NA3.

**Dawlish Link and Bridge** - Project largely completed and road open for construction traffic to avoid Gatehouse area.

Project Status	Code	Title	Executive member	Last Review Date	Progress Review	Project Responsible Officer
Caution	CSMUG 2.1	Bus and Park and Ride Services	Planning	07/08/2025	<p>Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority.</p> <p>Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. £200,000 funding for a bus only route between Ashburton Road and Newton Abbot town centre was awarded by Homes England. Consultation responses did not support the project, which has now been shelved. An opportunity to use the funding for phase 1 of the Ogwell cycle link through Bakers Park is being taken forward instead.</p> <p>Initial work on bringing forward a transport hub for Newton Abbot in collaboration with Devon County Council has paused because there has been a focus on other transport priorities. There is potential that a new transport hub could come forward in concert with redevelopment of the Cattle Market area, following wider town centre master planning.</p> <p>A Park and Ride scheme at Ide on the A30 was abandoned by DCC.</p> <p>Some potential for Transport Hubs / Park and Charge at Peamore/ West Exe and Markhams village through new Local Plan remain, but are some way in the future.</p>	Alex Lessware

## 08 Out and about and active

**Lead contact:** James Teed, Cllr John Nutley

**Programme Status:** **On track**

### Summary Statement

The Green Spaces and Rangers teams continue to facilitate and engage range of educational and community initiatives. A broad range of interesting activities and events are observed across the district. The Broadmeadow Leisure Centre has reopened with excellent feedback. The Dawlish Leisure Centre refurbishment plans are underway, and the initial site surveying and project costs will be completed in the coming weeks, with a view to developing the detailed business case and preparing the background business case to bring forward a report on the proposals.

## 09 Strong communities

**Lead contact:** Rebecca Hewitt, Cllr Richard Keeling

**Programme Status:**

**On track**

### Summary Statement

Teignbridge CVS have sourced £26,848 of funding working with community groups. 947 people have benefitted from using community transport that has been supported through grants from TDC. Councillors have attended VE and VJ day events and also the Blue and Green Flag events in Communities.

In April the Community Safety Partnership delivered a Bitesize session on Violence Against Women and Girls with 95 attending and in July a Modern Slavery Bitesize awareness session was delivered with 157 attending. A website is being developed for the Let's Talk programme which will support parents to build resilient communities. The UK Prosperity Fund projects creating Safer Spaces and Safer Places has been relaunched for 25/26.

## 10 Vital, Viable Council

**Lead contact:** Amanda Pujol, Cllr Richard Keeling

**Programme Status:** **On track**

### Summary Statement

All indicators and projects are on track or above. Subscriptions to the Councils MyAccount and the number of transactions online have continued to rise. Both customer service indicators around telephone enquiries behind handled at first point of contact, and resolving complaints within 20 days are on target. Ombudsman complaints upheld continue to be at 0.

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